



27.03.07

To
Sri T. R. Thomas
Dy. Chief Controller of Explosives
Nagpur

Dear Sir,

Sub : Usefulness of Official Website and Public Domain of PESO

As you are aware that, Reliance Industries Limited (RIL) is India's largest private sector company on all major financial parameters with turnover of Rs1,10,886 crore (US\$ 25.51 billion), cash profit of Rs15,768 crore (US\$ 3.63 billion), net profit of Rs10,908 crore (US\$ 2.51 billion) and net worth of Rs57,147 crore (US\$ 13.15 billion).

RIL is the first and only private sector company from India to feature in the *Fortune Global 500* list of 'World's Largest Corporations' since 2004 and ranks amongst the world's Top 200 companies in terms of profits and is amongst the 25 fastest climbers. In the FT500 2007 ranking, RIL is amongst the top 200 global companies besides featuring in the *Forbes Global* list of world's 400 best big companies.

Since all our Petroleum Installations, Terminals, Depots, Retail Outlets fall under the purview of Petroleum Act 1934 and Petroleum Rule 2002, we are required to refer to your official website very frequently. It has undergone tremendous change over the years and improved so much that it has become essential for us to refer the site for seeking any kind of clarification, to check status of application, to refer to Petroleum Act / Rule, SMPV Rule, Gas Cylinder Rule etc. The site being very informative, one can keep oneself abreast of latest developments. Continuous updation of lists like recognized competent persons / approved fabricators helps the user to a great extent. It is also used as a guide to know to how to apply, where to apply and to calculate fees. The website is found to be extremely user friendly and easy to navigate.


The introduction of "Public Domain" clearly reflects the transparency and accountability in the system. The domain provides industry details by providing records, data, statistics party, state and district, wise which has been useful to the user.

The most challenging task taken up by the Department has been computerization of the whole system leaving behind the manual work culture & thereby projecting the transparent face of the department. It was a step forward towards creating a modern work environment. Both the users as well as the department have benefited in this process. It has reduced the processing time for issuance of permissions, approval and licenses significantly. The system is now more transparent and service to public has certainly improved.

The efforts being put in by this Department to improve the service being provided to the people are truly commendable. We are certain that this drive will continue and wish to convey our sincere well wishes towards implementation of this project.

Thanking you,

Truly yours,
for Reliance Industries Ltd.



P. P. Mondal
Vice President