

(xv) Particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use

For obtaining information relating to the organization, public can refer Organizations' website <http://peso.gov.in> or can contact Information and Facilitation Centers of each of the 26 offices of the Organization. In case of any grievance, the 'GRIEVANCE REDRESSAL OFFICER' who is head of office of each of 26 offices can be contacted. A list of name of grievance officer with names, office address and phone numbers, fax numbers and email address has been made available on Organizations' website under **GRIEVANCE REDRESSAL**